

KLEVIO REFERRAL COMPETITION

Terms & Conditions

Data Protection Notice

All details provided by you will be held by us and used in accordance with our Privacy Policy.

Terms & Conditions

In these Terms & Conditions the following words and phrases shall have the following meanings:

The Customer Referral Competition means the contest devised by Klevio whereby the Klevio customer (the "Referrer") who, during a set period of time, successfully refers the most individuals (the "Referees") to become Klevio customers will become eligible for a reward (the "Reward").

- 1. For a referral to be recorded by Klevio, the Referee must enter the Referrer's full name in the relevant field of the Installation Survey which is sent out to all new Klevio customers after they have completed their purchase.
- 2. Once a referral has been recorded, the Referrer will be entered onto an internally administered Klevio leaderboard which tracks the accrued number of Referrals made by all Referrers. The closing date for recording new referrals will be 31st January 2019, at which point the Referrer that has achieved the most Referrals will become eligible for a Reward in the form of a free trip to Ljubljana, the capital of Slovenia, up to the value of £350.
- 3. The winning Referrer will be sent an email confirming their Reward and providing them with a personal point of contact at Klevio who will be available to deal with any questions they may have.
 - 3.1 The value of £350 can be redeemed against a trip to Ljubljana departing any date before 31 January 2020.
 - 3.2 The winning Referrer will be responsible for booking and paying for their own flights and hotel, of which £350 will be reimbursed by Klevio (see below).
 - 3.3 If the cost of the trip exceeds £350, the Referrer will be responsible for paying the difference.

- 3.3 The Reward will be paid to the Referrer by cheque or bank transfer within one week of receiving proof of flights and/or hotel bookings. Proof can be in the form of an invoice or screenshot of your booking/s and should be sent by email to your Klevio point of contact.
- 3.5 It is a condition that, at the time of purchase, the winning Referrer has adequate travel insurance cover. Proof of travel insurance that covers your dates of travel must be provided along with your proof of booking.
- 3.6 The traveller must be the winner of the competition, who is the Klevio device owner that received the most referral points.
- 4. In addition to the Reward outlined above, each Referee will receive a £40 discount off the total cost of their chosen Klevio package. This discount will be automatically deducted when their payment is processed. Confirmation of this discount will be shown on the email receipt sent to the Referees once payment has been processed.
- 5. The Reward detailed in this scheme is a net payment. Klevio is not responsible for any taxes, as required by law, arising from the provision of the Reward.
- 6. The reward is non-exchangeable, non-transferable, and not redeemable for any other prizes.
- 7. In the event that Klevio is, for whatever reason, unable to procure the indicated Reward, then the winning Referrer will receive a substitute reward of commensurate value subject to these same Terms and Conditions.
- 8. The winning Referrer agrees that Klevio will not be held liable for any loss or claim arising out of the exercise of any of the rewards in this scheme, and that the Referrer exercises such a Reward wholly at their own risk.

If you require any further information in regards to the Klevio Customer Referral Competition then please email hello@klevio.com.