



B2B partner document

# We are Klevio

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We are Klevio, a technology platform that allows your business to manage all its keys remotely. Building on years of experience in managing thousands of properties around the world and in technology innovation, we've created a novel solution to the challenge of managing thousands of keys.

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# 1. WHAT IS KLEVIO

Klevio is a technology platform that allows remote keyless access to any number of properties.

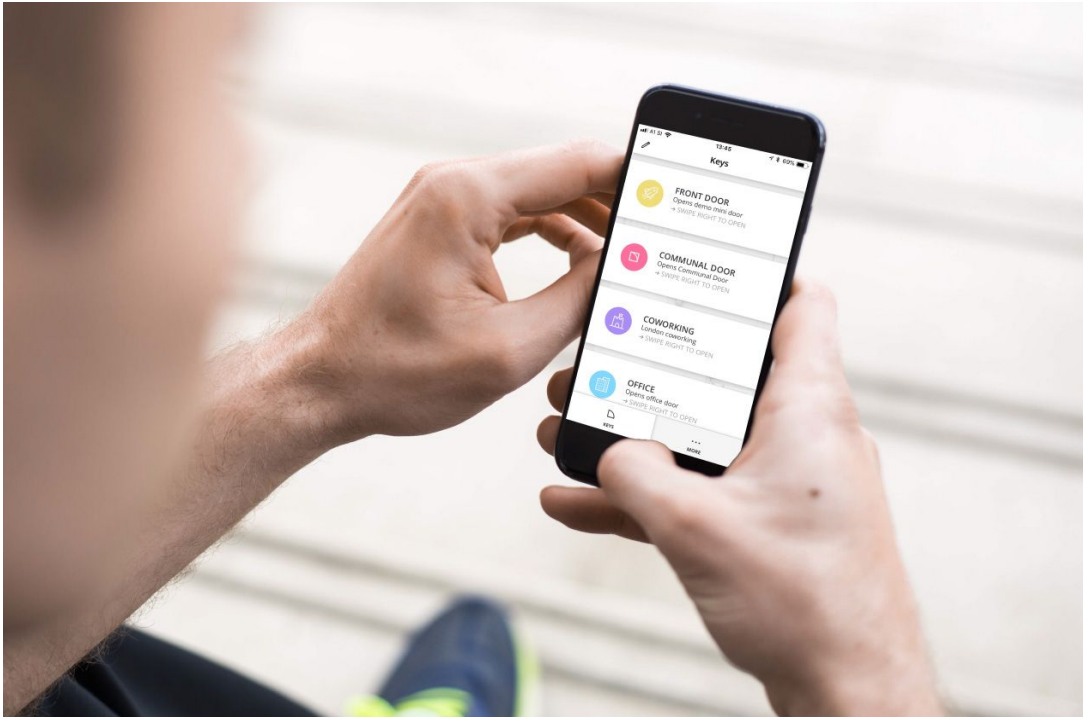
Klevio allows you to remotely authorise access to properties, either in advance or on demand. You no longer need to carry keys and you don't need to change door locks. You can grant and revoke access to colleagues and trusted third parties from anywhere using your smartphone or a web-based dashboard.



## 2. THE BENEFITS OF USING KLEVIO TO MANAGE ACCESS

### 2.1 Any phone is a key

With Klevio you no longer need to carry around multiple bunches of keys to access your properties. You can open any Klevio-enabled door with your phone instead.



### 2.2 No need to change locks or run miles of cable

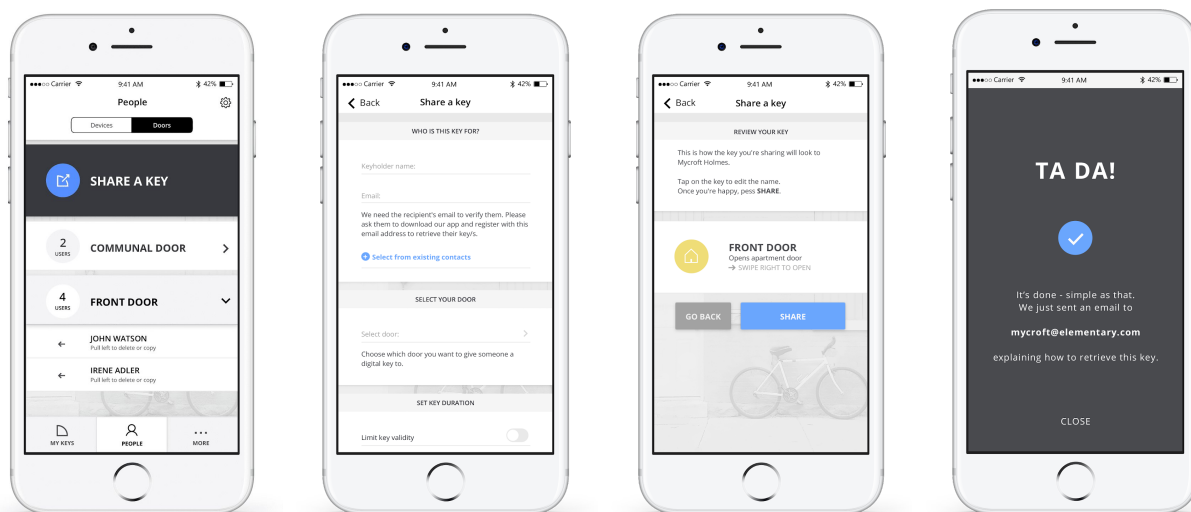
Klevio integrates with existing access infrastructure in your building. This means you can keep using your existing keys whenever you want to, and you'll always have them as backup.

### 2.3 Open doors remotely

No more waiting around for a delivery, or travelling across town to let a contractor in. With Klevio you can let trusted third parties into your building from anywhere in just a few seconds. This means less travelling, less waiting, more time to focus on managing your portfolio, and faster response times in an emergency.

## 2.4 Issue keys and revoke access immediately

Managing keys, making sure they're in the right place at the right time, and then getting them back from people afterwards can be a real hassle. With Klevio you can issue keys with colleagues or trusted third parties and then revoke them instantly when they've finished with them, all from your smartphone or dashboard and without ever needing to be present in the office.

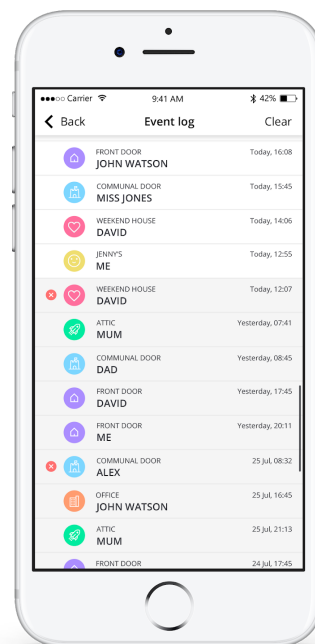


## 2.5 See who's been in your properties

Klevio's time-coded access log lets you keep tabs on who's been entering your properties - and when. You can use it to check if a contractor has arrived on time, and quickly spot when someone's been to the property when they shouldn't have been.

## 2.6 Cover a wider area

By not having to travel as often to let people in, you can service a wider area, freeing up your schedule and saving on travelling costs.



## 3. FEATURES OVERVIEW

### 3.1 Smartphone app

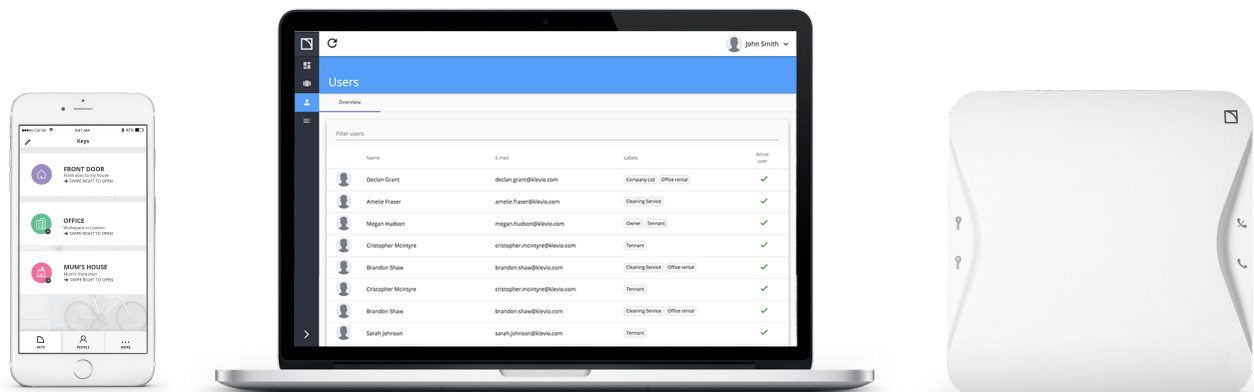
The Klevio app allows you to unlock doors, as well as issue and revoke virtual keys, from your smartphone.

### 3.2 Dashboard

Designed for managing large numbers of virtual keys, the Klevio web-based dashboard allows you to see a full overview of your account, issue and revoke keys, manage access, and see who's been entering your properties at a glance.

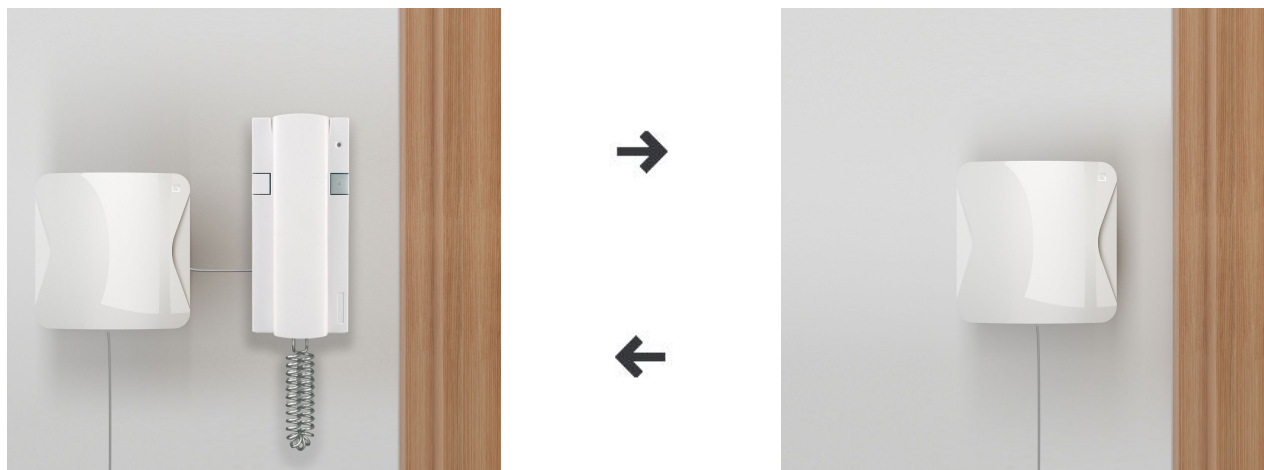
### 3.3 Device - Control multiple doors

Each Klevio smart device can control up to two doors. It can integrate with existing intercom systems which already have an electrically-triggered system in place for the communal doors. We can also enable this by installing an electric strike on doors that don't yet have one and make it Klevio-accessible.



### 3.4 Intercom replacement

When installing Klevio in an apartment it's possible to use it as a replacement for an existing intercom. You keep the functionality of the existing intercom system but with the added functionality of Klevio, and you only need to have one device on the wall.



### 3.5 Cloud based management

You can use Klevio from any device - you just need to log in with your email address and password. All data is stored in the cloud and accessible through your web-based dashboard.

### 3.6 API integration

Klevio's APIs allow it to integrate with your existing property management software and workflows to create a seamless and efficient process for anyone with whom you share keys (*coming soon - ask for more details*).

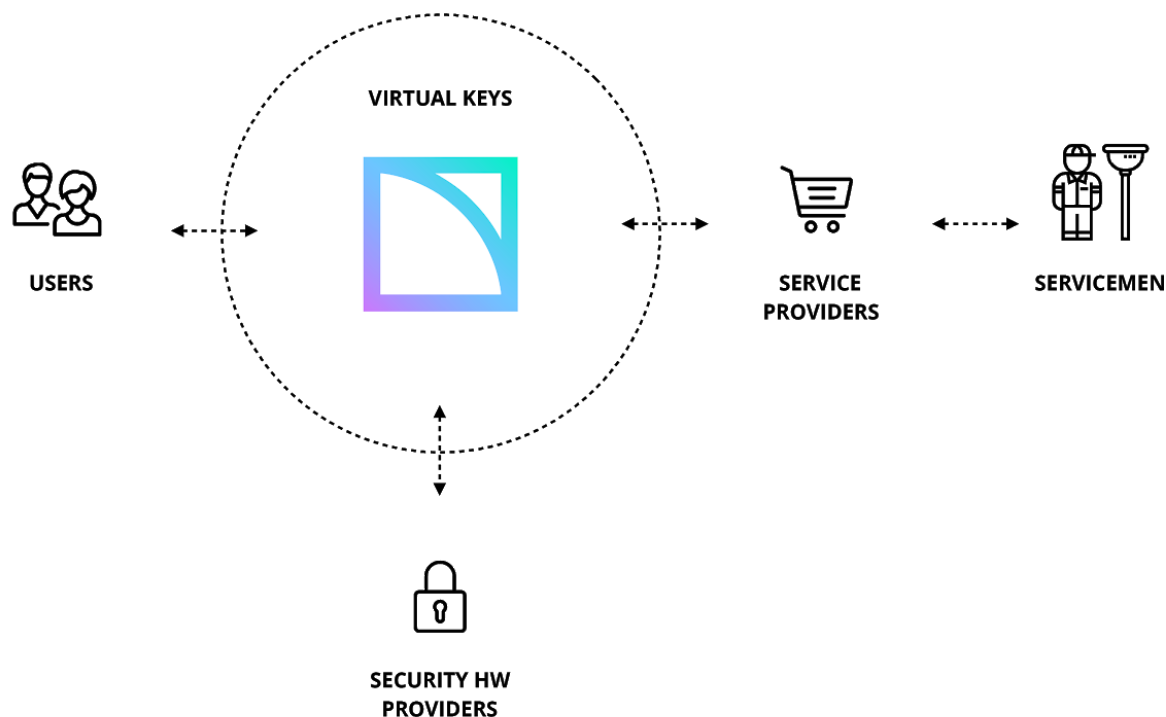
## 4. TECHNICAL OVERVIEW

The Klevio platform consists of several technology elements:

- A browser-accessible dashboard that allows you full management of your Klevio account to control who can access and gives you visibility of who has accessed when.
- A smartphone app which can be downloaded by anyone you authorise to access.
- A smart device installed inside a property to control a communal entry door and/or a private apartment door.
- A cloud based backend that can handle all of the devices and users in your network. The cloud based infrastructure allows for instant expandability of capacity when needed, and ensures reliable availability.
- An API interface that allows tight integration with existing management systems.

Each device connects to Klevio cloud, where it's identified and verified for operation. Users use their smartphones or dashboard to open doors, grant or revoke access to others.

Our devices are WiFi, 4G and Bluetooth enabled, so this gives us a variety of reliability options to make sure that our devices are always on.





## 5. SECURITY OVERVIEW

Klevio adheres to high security standards, both in terms of physical device management and data transfer.

### 5.1 Secure data transfer

When you use Klevio to unlock a door, the smartphone app communicates with our servers using bank-level encryption standards. We use the same encryption standards to instruct the smart device to open the electric strike which unlocks the door.

### 5.2 Secure strike management

Where electric strikes are used they will secure themselves automatically after a set period of time has elapsed. After our smart device commands the strike to open, it will do so for a set amount of time and then will close again, regardless of whether or not the door has been left open.



## 6. INSTALLATION

All installations are carried out by Klevio's own operations team, hand in hand with your team on the ground.

The process is as follows:

### 1. Agree staged rollout plan

- Working in full consultation with your team, agree the number of buildings and timeline for initial implementations, plus any follow ups

### 2. Building surveys

- The Klevio team captures data from your team about each site, and schedule visits where necessary to assess compatibility of locks and intercom systems
- Note: Klevio requires access to mains power and an internet connection either via Wifi or a 4G equipped device can be installed [at additional cost]

### 3. Office setup

- Our team configure the web dashboard for your business and set up administrators on the account - these are trusted members of your team who would be responsible for day to day management of your keys

### 4. Installations

- We complete the installations and site activations, plus any additional work required onsite to get your business up and running with Klevio

### 5. Rollout documentation and process for onboarding users

- New users of the platform from your business and partner businesses will receive an information pack informing them how to use the keys your team have shared with them.

## 7. USAGE

Klevio lets you authorise and control access to your property's doors, either in advance or on demand. You can grant advance access by issuing virtual keys to colleagues or trusted third parties, or simply let people in on demand using your smartphone app or dashboard.

### 6.1 Advance access

Advance access can be given to authorised inhouse or third party personnel by giving them permanent or one-off access. They are invited to download an iOS or Android app and you'll be able to track when they use it.

### 6.1 On-demand access

You can use Klevio any time to open a door for someone remotely. They simply contact you when they're outside the property and you unlock the door using your phone or dashboard. On demand access can be given following a telephone call to your authorised access administrator who will authenticate the entrant on the phone and grant immediate one-off access whilst on the telephone.

### 6.2 Issuing keys

To issue keys to a third party, they first need to download the Klevio smartphone app and register their own account. Once registered, you can issue them with virtual keys by using the same email address they used to set up their account. At any moment, you can revoke their keys in an instant via your phone or dashboard."

A full guide to using Klevio, as well as an FAQs are available at [help.klevio.com](https://help.klevio.com).