

GETTING STARTED

Preparing for your installation



WHAT WE INSTALL

1. Klevio device

Klevio is usually wall mounted (but can occasionally be located in a cupboard) at some sort of mid-point between the flat door, the existing intercom handset and a power socket.



The Klevio One device



2. Electric strike

We will remove the keep you have in your door frame and replace it with an electric strike. This is functionally similar, except that when a voltage is put across its terminals, the strike plate releases, allowing the door to be opened without a key.

Installing the strike may require us to remove material from the door frame with a chisel and/or power tool. A cable will need to be run from the strike to the Klevio device.

If you'd like to know more, watch our ["Electric strike" video](#) on the Klevio Youtube channel.



The electric strike & the Klevio One device power supply

3. Power supply

The device requires its own power supply. We will require a plug socket for this and we can cut the cable of our plug to the exact length required. If you would like to hard-wire your Klevio device into the mains, we recommend that you contact an electrician to fit a fused spur (please get in touch if this is the case and we can provide a little more technical information for you to pass onto your electrician).



4. Cabling

Cable needs to be run between Klevio and the strike, Klevio and the power supply and Klevio and the intercom handset.

As much as is possible, cable will be run discreetly, secured along skirting with staples. The cable we use is white telephone wire. At points, cable may need to be run across a wall. This can be glued to the wall, left loose or housed within trunking.



An idealized example showing how the Klevio One device is connected to the electric strike, power supply and your intercom handset



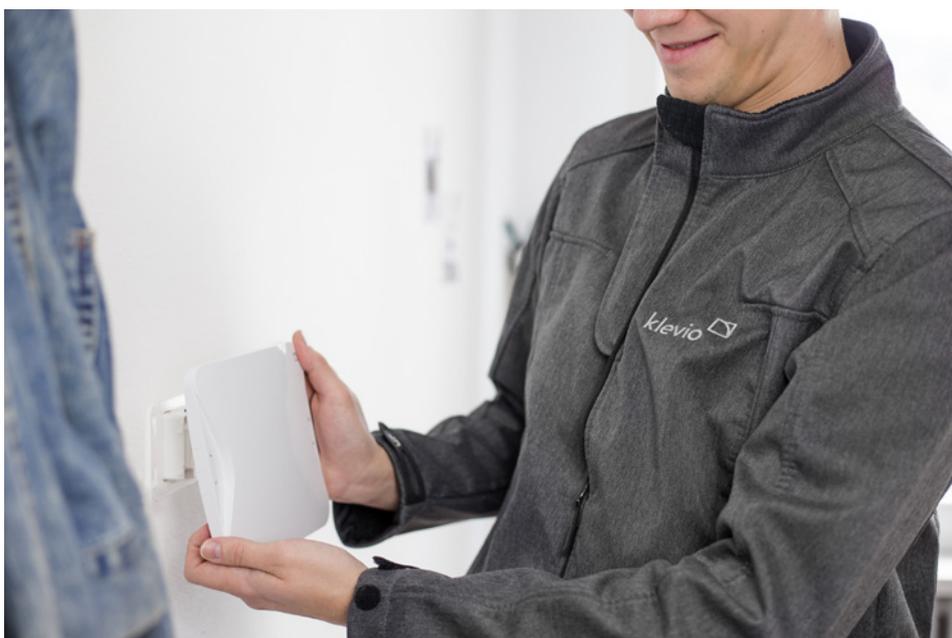
HOW TO PREPARE

1. Clear the area

Our installers will be working primarily by the front door to your property and your intercom handset if you have one. Often times these are both in the same vicinity. Work can get a bit messy and dusty, so we recommend clearing the area before our installers arrive - this keeps your stuff clean and speeds up the process!

2. Vacate the nearest plug socket

Try and identify which plug socket would be best for Klevio - i.e. which is closest to the front door/intercom handset. This will minimise the amount of cable being run. This socket will be used solely for Klevio from now on; if the device isn't plugged in, the smart lock won't work - so bear this in mind!





THINGS TO NOTE

Using your deadbolt

Many doors will have an additional deadbolt installed at waist height. If you choose to double lock your door with this lock, you will no longer be able to gain access using Klevio. You are advised to check if there are any home insurance implications if you do not use this lock.

CONTACT US

Have additional questions?

Write to our customer support at support@klevio.com

Visit our website and speak to us via Live Chat at www.klevio.com

More support articles and FAQs are available at help.klevio.com