APP-LESS ACCESS
INSTRUCTIONS FOR USERS

klevio

What is App-less Access?

App-less Access is a Klevio Dashboard feature that allows sharing digital keys with people and allowing them to unlock doors without installing the Klevio app. The feature is **time-limited to 15 minutes after the first unlock** and you can only open an App-less Access-enabled door up to **five times** during this period. After that, you'll need to install the Klevio app before you can use your digital keys for the same door again.
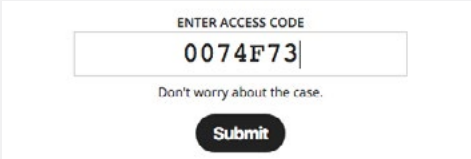
USE   ## How do I unlock a door using App-less Access?

1   When the key owner shares App-less Access with you, he basically shares a digital key with the App-less Access feature with you. You'll receive an **email that will contain a link** which will take you to a page that asks for a **7-digit code**. This code should have been sent to you by the person giving you access.

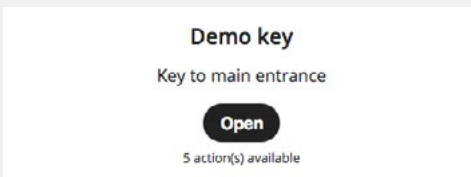> To start using Klevio App-less Access, follow the link below:
> http://tatooine.appless.klevio.com/10BTAJCTV9ZQKFC0MM/

An example email link sent from Klevio App-less Access

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> ENTER ACCESS CODE
> 0074F73
> Don't worry about the case.
> Submit

The link opens a form which accepts a 7-digit code that the owner shared with you

3   **UNLOCKING DOORS** - After successfully entering your access code you will be taken to a page. Depending on the specific technology of the door (electric strike or Nuki), **you will see either an "Open" or "Lock" & "Unlock" action in the browser.** The "Open" button will let you open the door for a few seconds, after which the door will lock itself. Some doors make a sound when opened while others don't, so when you receive the message that the action was successful, you should try opening the door. If the "Unlock" and "Lock" actions are available, you'll have to lock the door by hand or by triggering the corresponding action in the interface.

"Open" or "Lock" & "Unlock" actions **can be pressed up to 5 times**. You can see how many remaining actions are available beneath the button.

> Demo key
> Key to main entrance
> Open
> 5 action(s) available

After entering the code, an "Open" button or two "Unlock" & "Lock" buttons will appear

APP-LESS ACCESS LINK DOESN'T WORK ANYMORE - Possible reasons for this to happen are:

-   You've opened an App-less Access-enabled door five times.
-   More than 15 minutes after the first unlock has passed.

After all 5 unlocks have been used you will need to download the Klevio app and register with the same email used for App-less Access. Once you have downloaded the app and logged into your account you will see the key available to use.